



FAQs for 2020 Blueprints Conference Cancellation due to COVID-19

As you may know, this year's Blueprints Conference has been canceled due to the [Coronavirus \(COVID-19\)](#), now characterized by the World Health Organization as a pandemic. In order to help ensure the impact from our cancellation is as minimal as possible, we wanted to take this opportunity to answer some questions we've been asked.

Refunds & Cancellation Fees

Conference Fees:

Everyone who registered for the Blueprints conference is being fully refunded. For those registrants who paid online at the time of initial registration, automatic refunds have already been initiated. Please check with your credit card company by March 19, 2020 to ensure you have received the refund. For all other registrants (paid online at a later date or paid by check), refunds will be processed individually, and confirmation emails sent when completed. Thank you for your patience as we work through these cancellations. All emails pertaining to refunded registration fees will go to the email used for registration.

Hotel:

If you reserved a room at the Westin Westminster or any neighboring hotel, **you will need to contact the hotel directly to cancel your reservation.** Please do this as soon as possible to avoid any fees. If you reserved a room at the Westin Westminster where the Blueprints conference was scheduled to take place, please email Katy McClellan (katy.mcclellan@westinwestminster.com) to cancel your room. Be sure to have your confirmation number and reference the Blueprints Conference. If you need further assistance or do not receive a timely response, please call the Westin Westminster's main number at (303) 410-5000 and ask for Katy McClellan.

Flights:

Refunds for flights are dependent on each airline. Many airlines are offering no-cost cancellations or flight changes. **You will need to contact your airline directly to request a refund.** Visit [this article by Forbes](#) for detailed information about airline refund processes.

Next Steps

We appreciate your patience and support as we regroup in the coming months and year to reimagine the Blueprints Conference. We understand these are extraordinary times and thank you for your support of Blueprints. Our thoughts are with you, your community and your loved ones.

Warm wishes and be well!

Pam Buckley, PhD
Blueprints Director

Karl Hill, PhD
Blueprints Principal Investigator

We will keep you updated on our plans for the future. Sign up for our [newsletter](#) and follow us on [Facebook](#) and [Twitter](#).
